

**Public Meeting**  
**Low Income Oversight Board (LIOB)**  
**March 19, 2008**  
**CHARO – Community Development Corporation**  
**4301 E. Valley Blvd.**  
**Los Angeles, CA 90032**  
**10 a.m. – 4 p.m.**

- 1) Welcome and Introductions— Ortensia Lopez, LIOB Chair & Dian M. Grueneich, Commissioner, California Public Utilities Commission (15 minutes) ***Standing Item***
  - Introduction of New and Current Board Members
  - Introduction of Audience Members
- 2) Update: Recent and Upcoming CARE/LIEE Activities —Sarita Sarvate, CPUC Energy Division (10 minutes) ***Standing Item***
- 3) Utilities' Energy Efficiency Statewide Strategic Plan (120 minutes) ***Discussion & Action Item***
  - Brief review of Commission Decision 07-12-051 providing direction to the utilities on the low income portion of the energy efficiency statewide strategic plan and the 2009-2011 budget applications – Utility Representatives (5 minutes)
  - Presentation of the Utilities' Strategic Plan – Utility Representatives (25 minutes)
    - i. Low Income Strategies
    - ii. Integration with EE
    - iii. Marketing, Education & Outreach
    - iv. Workforce, Education & Training
    - v. Local Government
  - Feedback from LIOB Members (90 minutes)
  - i. Are the IOU strategies appropriate for the LIEE? Are there other strategies that could be used?
  - ii. Have the IOU's included all of the appropriate stakeholders? Who is missing?
  - iii. What milestones should the IOUs look at in striving for the programmatic initiative?
  - iv. What are new ways the IOUs could utilize leveraging?
    - Adoption of Next Steps for the LIOB

Lunch (~ 12:30 p.m. to 1:30 p.m.)

- 4) Energy, Water & Telephone Collaborative Outreach to Low Income Customers (30 minutes) ***Discussion Item***
  - Presentation on Water Utility and Commission Outreach– Sean Wilson, CPUC
  - Update on Discussion with CA Water Association–Dave Stephenson, Board Member
- 5) Improving Participation of Non-Profit CBO's and Low-Income Constituents at CARE/LIEE Public Workshops (30 minutes) ***Action Item***
  - Presentation of Recommendations – LaDonna Williams, Board Member
- 6) Updates on Commission Issues that Affect the Low Income Community (20 minutes) ***Standing Item***
  - Low Income Legislation —Sarita Sarvate, CPUC Energy Division
  - Water Utilities' Issues – Sean Wilson, CPUC Water Division
  - CPUC Climate Change Activities – Kelly Hymes, CPUC
  - California Solar Initiative -- Kelly Hymes, CPUC

- 7) Approval of Prior Minutes / Date & Agenda for Next Meeting—Sarita Sarvate (15 minutes) *Standing Item*
- 8) Public Comments — Facilitated by Board Chair (20 minutes) *Informational Item*

This is a public meeting. Interested parties may attend in person or via teleconference. The location is wheelchair accessible. For directions and any other information, please call Zaida Amaya ([zca@cpuc.ca.gov](mailto:zca@cpuc.ca.gov)) at (916) 324-8684.

**Teleconference Information:** Please dial 1-866-675-0748. Passcode: 554377 followed by the # sign.

Participants who wish to use the teleconference service should refrain from making additional sounds such as music on hold and background noises, as they interfere with the meeting. Please use the mute function on your phone if available or disconnect from the call and reconvene at a more convenient time.

/s/ Sarita Sarvate  
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